

# Stellar reviews from the 1<sup>st</sup> edition of *Secrets of the Best-Run Practices*

*“Reading the Capko book is like having your own practice consultant on call 24/7.”*

Marc Wishingrad, MD, Partner, GI Associates, and Assistant Clinical Professor,  
David Geffen/UCLA School of Medicine

*“I can say without reservation that I have been there, done that! The chapters read like a great mystery . . . uncovering the nucleus of the office problems. Judy is the Pink Panther of health care management. Judy presents the problem, solution and implementation plan in a very neat and orderly manner.”*

Colleen Burgess, CMM, Past-President, PAHCOM (Professional Association of Health Care Office Management)

*“The format takes the reader through real life encounters with practices struggling to conquer challenges in their operations and provides solutions to turning the practice into a best-run practice.”*

Ann C. McFarland, FACMPE, Past President of CA MGMA (Medical Group Management Association)

*“As far as I’m concerned, it should be required reading for any doctor who manages their business. Chapter 11 is my favorite chapter. It puts an organized method of focusing on the important numbers of a medical practice: what goes in vs. what is going out.”*

Brent Greenberg, MD, President, Penn Elm Medical Group

*“A physician in practice today can no longer rely on the art of medicine for success. Business is a complex and time consuming chore. This book affords the busy clinician all the tools for success; truly a manifestation of working smarter not harder.”*

Carol L. Henwood, D.O., FACOFP, Governor American College of Osteopathic Family Physicians

*“Every practice has pitfalls to avoid, crises to fix, and goals to meet. No matter how well we think our practices are doing, there is usually room for improvement and trouble always looming on the horizon. Judy’s analysis and recommendations are very specific, practical and direct.”*

W. Lee Wan, MD, Coastal Eye Specialists

*“This book should become one of the secrets of your own ‘best-run’ practice.”*  
Timothy W. Boden, CMPE, Administrator and Editor, *FAST PRACTICE*